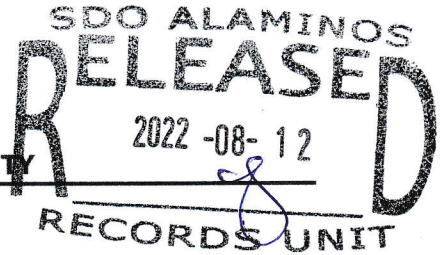




Republic of the Philippines
Department of Education

Region I
SCHOOLS DIVISION OFFICE OF ALAMINOS CITY

Office of the Schools Division Superintendent



DIVISION MEMORANDUM
DM-2022-305

TO : Assistant Schools Division Superintendent
Chief Education Supervisor-CID
Chief Education Supervisor-SGOD
Administrative Officer V
Division Education Program Supervisors
All SDO Personnel
All School Heads, Teachers and School-based Non-Teaching Personnel

SUBJECT : 2022 Oplan Balik Eskwela Help Desks

FROM : Office of the Schools Division Superintendent

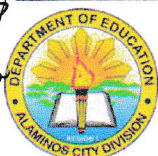
DATE : August 12, 2022

1. To ensure the safe return of all learners during the opening of classes on August 22, 2022 for the school year 2022-2023, DepEd, through the Public Assistance and Action Center (PAAC), calls for the reactivation of the Oplan Balik Eskwela-Public Assistance Command Center (OBE-PACC) help desks in division offices and schools from August 15 to 26, 2022.
2. The OBE-PACC help desk in the division offices and schools shall serve as the information and complaints processing and routing mechanism through hotline numbers, email, text messaging and available social media which are disseminated to the public.
3. Relevant to this, this Office assigns the following personnel in the Division to serve as personnel of the 2022 OBE-PACC help desk:

- August 15, 2022-Miss Charlene Ferrer
- August 16, 2022-Miss Charlene Ginez
- August 17, 2022-Miss Noime Rivales
- August 18, 2022-Mrs. Janine Love
- August 19, 2022-Mrs. Jeannie Rose Cabunot
- August 20, 2022-Mr. Melvin Anchita
- August 21, 2022-Mr. Melvin Anchita

Supply -
Acty - 2
Acctg - 1
Admin -
Personnel -

With hundred reasons to serve!



Address: San Jose Drive, Poblacion, Alaminos City, Pangasinan
Telephone Number: (075) 205 - 0644
Website: depedalaminoscity.com
Email Address: alaminos.city@deped.gov.ph





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- August 22, 2022-Mrs. Karen Tobias
 - August 23, 2022-Mr. Daniel Subong *DS*
 - August 24, 2022-Miss Roxane Montenegro *RM*
 - August 25, 2022-Miss Michelle Rosario - *MR*
 - August 26, 2022-Mrs. Helen Malicdem

 - On-call: Dr. Diana Marie G. Oiguan, SEPS-HRD with PR unit
Mr. Carlo B. Agustin, Information Technology Officer *CA*
Mr. Keith V. Garcia, EPS II-HRD with PR unit
Miss Precious Joy R. Gameng, Admin. Aide-HRD with PR unit
4. The assigned OBE help desk personnel shall attend to queries, concerns, comments, suggestions, requests, and complaints of callers or walk-in clients regarding the opening of classes. All issues and concerns received by the assigned OBE-PACC personnel shall be reported to Dr. Diana Marie G. Oiguan, the Division Information Officer and Public Assistance Coordinator, at 10:00 AM and 04:00 PM for the encoding in the OBE ticketing system.
5. School Heads are also enjoined to put up OBE-PACC help desks and assign teachers who will serve as OBE-PACC personnel in the school.
6. For information, guidance, widest dissemination, and strict compliance.

LORNA G. BUGAYONG PhD, CESO V
Schools Division Superintendent

With hundred reasons to serve!



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